

## 10 Data collection agent

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FIG 1

Processed record set

Current record set

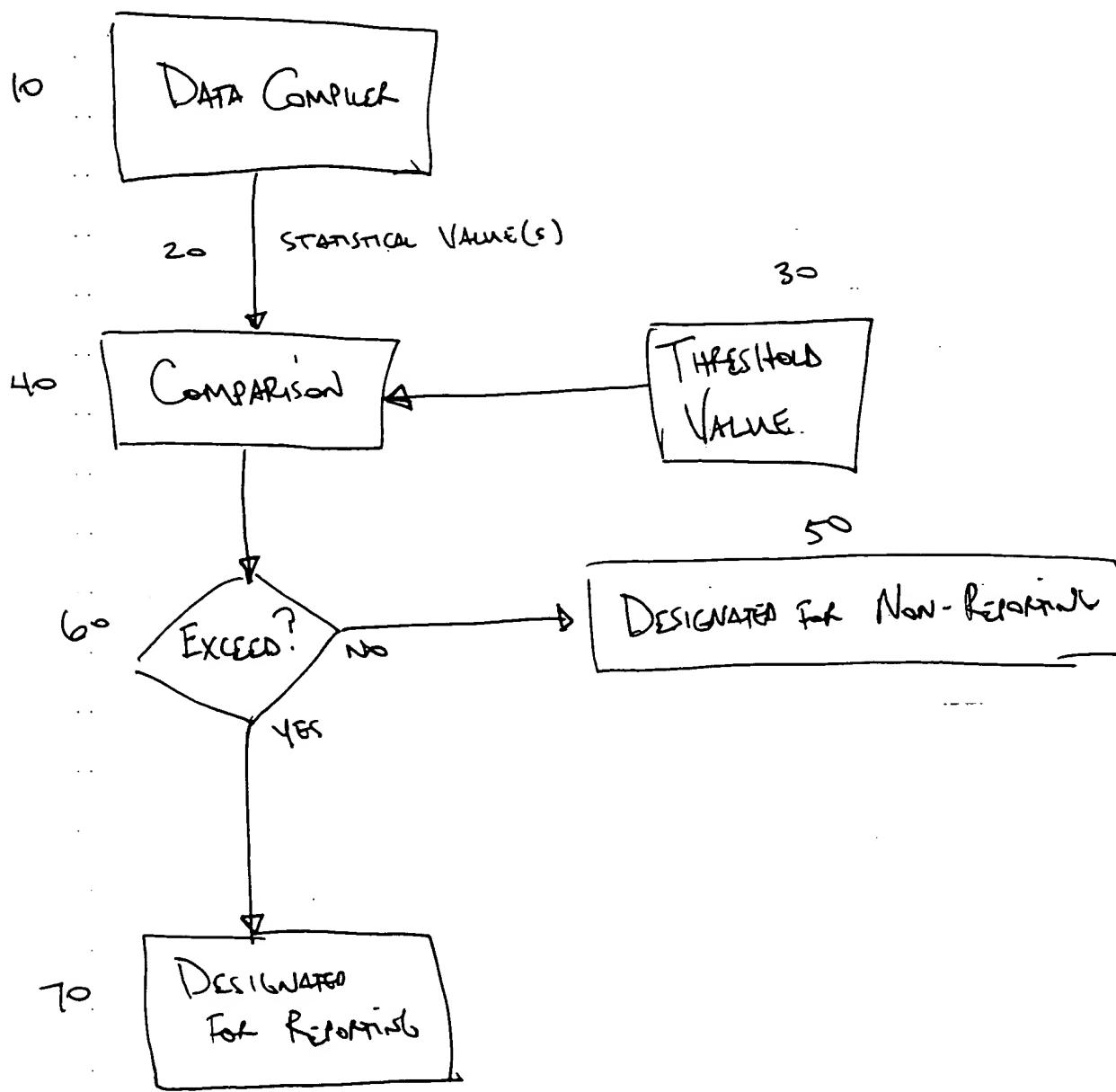
Storage

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time stamp	user id	action	duration	success/fail	comment
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Fig 2



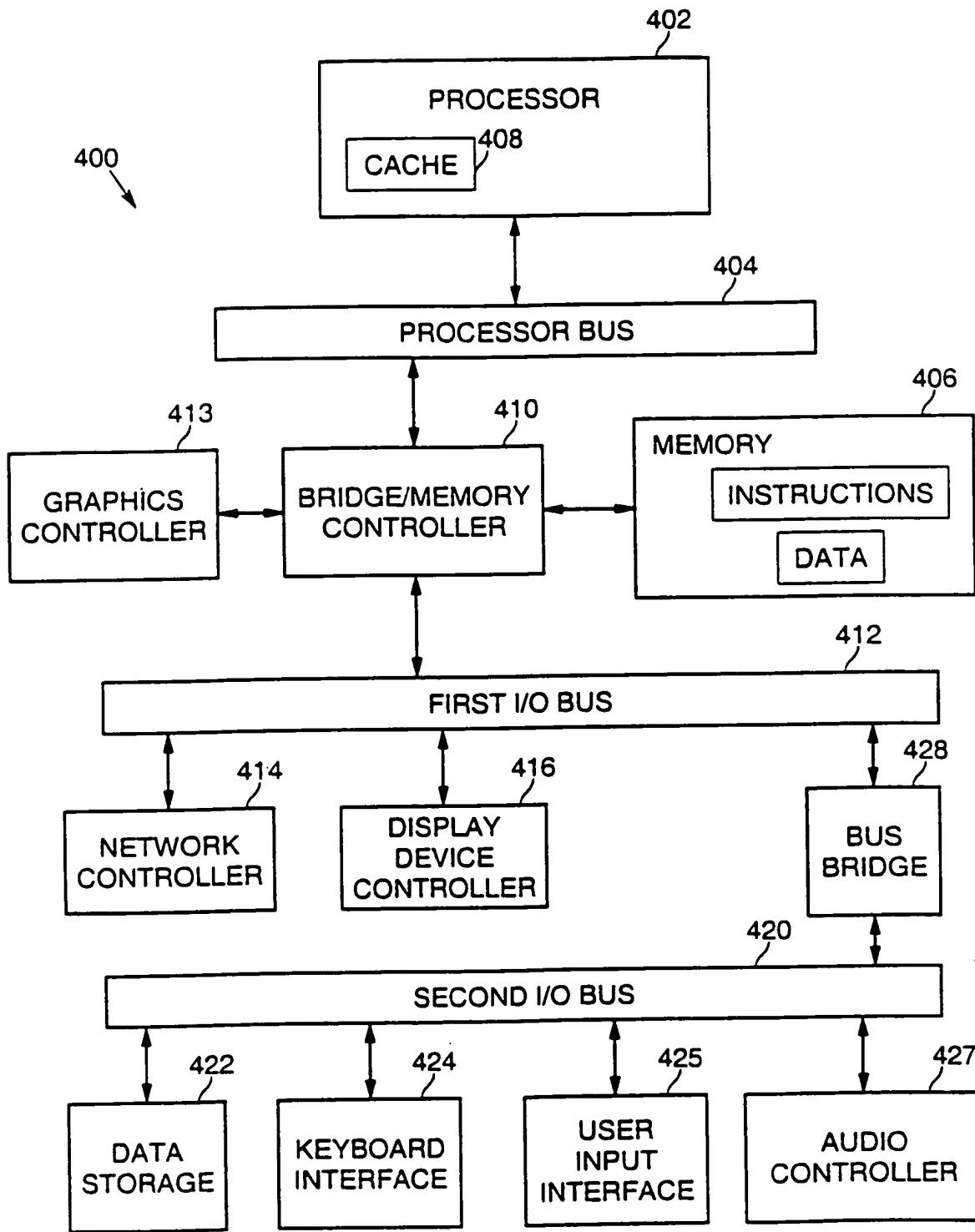


FIG. 3